



Date: January 6, 2016
To: Konica Minolta Direct Dealer Channel
From: Direct Channel Marketing
Subject: National Pro-Tech Service Award Winner

**Konica Minolta Business
Solutions U.S.A. Honors
Integrated Copy Solutions, Inc. of San
Jose California with the

2016 Pro-Tech Service Award
for Service Excellence**

Ramsey, N.J. and Integrated Copy Solutions, Inc of San Jose California (ICS), – Konica Minolta Business Solutions U.S.A., Inc. (Konica Minolta) today announced that **Integrated Copy Solutions, Inc. of San Jose California** has been honored with a 2015 Pro-Tech Service Award. The Pro-Tech Service Award recognizes those Konica Minolta dealerships that demonstrate the highest commitment to customer support and satisfaction. This is the 10th straight year Integrated Copy Solutions, Inc. has been honored with this prestigious award. ICS will be honored at the National dealer meeting in Aspen Colorado later this year with this prestigious award. ICS has earned this award an amazing 10 consecutive years.

“Providing excellent service has become increasingly important in our industry. Konica Minolta is committed to assuring the highest performance standards across our organization,” said James Ingrassia, vice president, solutions support and development, Konica Minolta Business Solutions U.S.A., Inc. “The Pro-Tech Service Award represents Konica Minolta’s gold standard for service competence and proficiency. There is no higher honor for a Konica Minolta dealer and **Integrated Copy Solutions, Inc.** should be very proud of its achievement.”

A 10 time Pro-Tech Service Award winner, Integrated Copy Solutions, Inc. headed by **Tom Locatelli, President**, is dedicated to delivering professional, reliable service and maximum performance for Konica Minolta’s award-winning Bizhub™ products. To attain the Pro-Tech standard, each element of **Integrated Copy Solutions, Inc.** operation was evaluated and measured, including its: management skills, inventory control systems, technical expertise, dispatch systems and customer satisfaction ratings.

“The Pro-Tech Service Award is a mark of distinction that we are proud to showcase. It symbolizes our commitment to offering the best business practices and the best in service. It certifies to our customer base that we have the skills, people and systems to keep their Konica Minolta equipment operating at the highest level of productivity. It shows to our customer that they can depend on us,” said **Tom Locatelli of Integrated Copy Solutions, Inc.**